

**PMAA 82<sup>nd</sup> Annual Conference & Trade Show**  
**September 15 – 18, 2024**  
**Hershey Lodge & Convention Center**



**Operator Credit Sheet**

- Please sign the continuing education registration book located at the PMAA Registration Desk.
- Under each education session time slot, check the session you attended and have the moderator initial your sheet.
- Once complete, sign the bottom and return it to the PMAA registration desk, exhibit booth or a staff member.
- One operator credit is earned by attending 2.5 hours of educational sessions

**Name:** \_\_\_\_\_

**ID #:** \_\_\_\_\_

**Authority/Organization:** \_\_\_\_\_

**Email:** \_\_\_\_\_

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**Monday, September 16**

*Earn one credit by attending the Monday trade show and one session for each time slot listed below.*

**10:00 am – 12:00 pm**

**Moderator Initials** \_\_\_\_\_

- Trade Show (at least a ½ hour)

**2:00 – 3:00 pm**

**Moderator Initials** \_\_\_\_\_

- Building a New Tank? What the Tankies Want You to Know (1 PDH)  
 Creating a Stormwater Authority - Everything You Need to Know (1 CLE) (1 PDH)  
 Four Pillars of Local Government Investing  
 Navigating the Cybersecurity Conundrum: Funding Solutions for Local Governments and Utilities  
 When It Hits the Fan: Navigating an Emergency Sewer Main Break

**3:15 – 4:15 pm**

**Moderator Initials** \_\_\_\_\_

- Digital Public Relations and Technology Integrations to Build Trust & Engagement  
 Selecting and Implementing a Full Service Human Resource Information System  
 Inflation Reduction Act of 2022 and Solar Opportunities  
 Optimizing Treatment Facility Performance: The Vital Role of Power System Studies and Maintenance Integration (1 PDH)  
 Year One of Lead Service Programs - Reflections and Revelations (1 PDH)

**Tuesday, September 17**

*Earn one credit by attending one session for each time slot listed below.*

**8:30 – 9:30 am**

**Moderator Initials** \_\_\_\_\_

- Aligning Water Rates with Your Strategic Plan: How Alternative Rate Structures Can be Used to Position Your Water Authority to Better Meet its Long-Term Goals and Objectives  
 Asset Management Workflows in ArcGIS  
 Getting the Treatment Right- Pilot Study for an 80 MGD PFAS Surface Water Treatment Plant (1 PDH)  
 "It's Complicated", The Operator-Engineer Relationship  
 Litigation Lightning Rods - How to Avoid Legal Lightning Bolts (1 CLE)

Over →

**9:45 – 10:45 am**

**Moderator Initials** \_\_\_\_\_

- The Struggle is Real: How to Leverage Social Media and Creatively Engage your Customers and Stakeholders
- Counting Every Drop (An Advance Look at Managing Leak Detection) (1 PDH)
- Financing and Cash Management in Today's Environment
- PFAS: The Latest on an Ever Evolving Regulatory Landscape - National Update (1 CLE)

**11:00 am – 12:00 pm**

**Moderator Initials** \_\_\_\_\_

- How DEP Update (1 PDH)
- Keeping Your Best Talent
- Stormwater Programs and Fees in the Post West Chester World (1 CLE)
- The Ultimate Procurement Panel (1 CLE) (1 PDH)
- Value Planning for Small Water and Wastewater Projects - Another Way to Get the Money! (1 PDH)

**General Session 2:00 – 5:00 pm**

*Earn one credit by attending all the sessions listed below.*

- 2:00 - 2:50 pm - PA State Ethics Commission Update (1 CLE)
- 3:00 - 3:50 pm - EPA Update (1 CLE)
- 4:00 - 4:50 pm - Legislative and Legal Updates (1 CLE)

**Moderator Initials** \_\_\_\_\_

**Moderator Initials** \_\_\_\_\_

**Moderator Initials** \_\_\_\_\_

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**Signature**

\_\_\_\_\_  
**Date**